Position: Energy Adviser

Location: Home and office based and home visit appointments, can be flexible.
Salary: Based on scale 17 £26,845 per annum (pro-rata)
Hours per week: 15
Type of contract: Initially 12 months fixed term, with continuation likely.
Closing date: 9am Monday 27th March 2023

Interview date: TBC

Citizens Advice in East Dorset & Purbeck is looking for an **Energy Adviser** to join our dynamic organisation, joining **our Dorset and BCP Energy Unit** which runs across the whole of Dorset (both Council areas)

The Adviser will be responsible for the delivery of energy advice to households in order to reduce fuel poverty. The project aims to build financial resilience among vulnerable consumers and increase the likelihood of households being able to meet their heating requirements to stay warm and safe and avoid cold-related health problems. Advice may include reducing energy expenditure, income maximisation, avoiding debt and disconnection, and helping to resolve complaints.

This service will be delivered through various channels including telephone and online support, with some face to face and home visits. The post is part-time, can be flexibly based in the office, at home and located across both Dorset Council and Bournemouth, Christchurch & Poole Council areas.

You will need to demonstrate proven competence in delivering advice to consumers. You may also be asked to train to achieve an NVQ Level 2 in Energy Awareness. You will need a full driving licence.

How to apply: Please email katrina.ford@edpcitizensadvice.org.uk for an application pack.